

North Carolina State Consumer & Family Advisory Committee

Presented By: Carl Noyes, MS, CPSS

Purpose

- The State Consumer and Family Advisory Committee (SCFAC) is a 21 member self-governing and self-directed advisory organization, composed entirely of consumers and family members of consumers of mental health, developmental disabilities, and substance abuse services.

Mission

- The mission is to advise the Department and the General Assembly on the planning and management of the State's public mental health, developmental disabilities, and substance abuse services system.

Membership

The State CFAC is composed of 21 members. The terms of members are three years, and no member may serve more than two consecutive terms. Vacancies shall be filled by the appointing authority. The members are appointed as follows:

- Nine by the Secretary. The Secretary's appointments shall reflect each of the disability groups. The terms shall be staggered so that terms of three of the appointees expire each year.

Membership

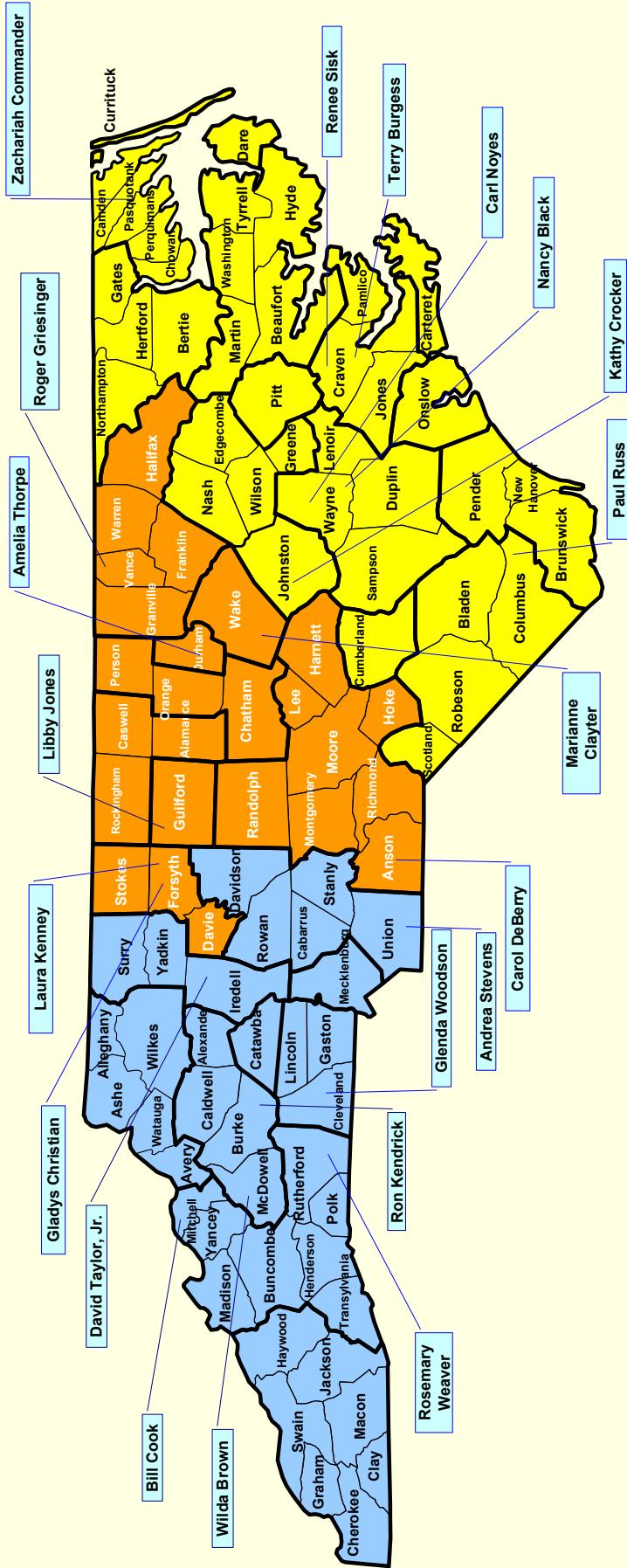
- Three by the General Assembly upon the recommendations of the President Pro Tempore of the Senate
- Three by the General Assembly upon the recommendations of the Speaker of the House of Representatives
- Three by the Council of Community Programs
- Three by the NC Association of County Commissioners

State CFAC Representation as of February 16, 2009

WESTERN REGION

CENTRAL REGION

EASTERN REGION



Our Role

The State CFAC is responsible for the following:

- Review, comment on, and monitor the implementation of the State Plan for Mental Health, Developmental Disabilities, and Substance Abuse Services
- Identify service gaps and underserved populations.
- Make recommendations regarding the service array and monitor the development of additional services.

Our Role

- Review and comment on the State budget for mental health, developmental disabilities, and substance abuse services.
- Participate in all quality improvement measures and performance indicators.
- Receive the findings and recommendations by local CFACS regarding ways to improve the delivery of mental health, developmental disabilities, and substance abuse services.
- Provide technical assistance to local CFACS in implementing their duties.

SCFAC Task Teams

Plans Task Team:

➤ Roger Griesinger-Chair

➤ Project Focus: Review, comment & advise, and monitor the implementation of the State Strategic Plan for Mental Health, Developmental Disabilities, and Substance Abuse Services

SCFAC Task Teams

Services Task Team:

➤ Andrea Stevens-Chair

- Identify service gaps and underserved populations, make recommendations regarding the service array and monitor the development of additional services, and participate in all quality improvement measures and performance indicators

SCFAC Task Teams

Budget Task Team:

- Carl Noyes-Chair

- Review, comment and advise on the State budget for mental health, developmental disabilities, and substance abuse services

SCFAC Task Teams

SCFAC/LCFAC Interface Task Team

➤ Kathy Crocker-Chair

- Receive the findings and recommendations by local CFACs regarding ways to improve the delivery of mental health, developmental disabilities, and substance abuse services and provide technical assistance to local CFACs in implementing their duties

SCFAC Task Teams

SCFAC Response Team

➤ Ron Kendrick-Chair

- The focus of this team is to address issues and concerns that SCFAC receives

Our Accomplishments

- Appointed members to assist with a variety of work groups within the Division of MH/DD/SAS and DHHS:
 - External Advisory Committee
 - Staff Qualifications workgroup
 - Program Management Database workgroup
 - Executive Leadership Team
 - Hospital Management and Operations workgroup
 - Crisis Services workgroup
- Produced a Guardianship Report addressing concerns regarding guardianship issues

Accomplishments

- Assisted with the development of the CFAC Leadership Training Conference in Winston-Salem, NC
- Supported the CFAC Chairs Leadership Training event in Winston-Salem, NC
- Participated in the Substance Abuse Symposium in January 2007
- Local CFAC to SCFAC Survey and Data report

How We Make A Difference

SCFAC Members have provided advice and recommendations on the following key issues:

- Person centered planning
- Access to services
- Consumer focused outcomes
- Quality management systems and protocols
- Early intervention and prevention
- Workforce development
- Staff competency requirements
- “No Wrong Door” policy

How We Make A Difference

SCFAC Members have provided advice and recommendations on the following key issues:

- Statewide CIT training with law enforcement
- State Strategic Plan 2007-2010
- Consumer-friendly version of the State Strategic Plan 2007-2010
- Eliminating tobacco use in mental health facilities
- Over-utilization of community support services
- The Secretary's proposal for voluntary LME regionalization
- Long range plan and funding allocation report

What We have to Offer the LOC

- We can offer immediate feedback from a consumers perspective about:
 - Proposed rules
 - Service arrays and systems

This feedback may be informal by way of email or telephone call thru a designated liaison or in person by a representative of SCFAC.

In conclusion and for your consideration

- We ask that you utilize the resource that you have established by asking for position statements or assigning task that are within our capabilities to execute.

- We ask that you hold us accountable for deliverables as chartered. We might suggest quarterly ten minutes updates from one of our Task Teams to be included on your agenda.